

Feedback, complaints, or appeals

The journal welcomes feedback, complaints, or appeals related to editorial decisions or publication practices. Individuals wishing to submit a complaint or appeal may do so by following the steps outlined below:

1. Contact Information:

- Complaints, concerns, or appeals should be directed to the journal's editorial office via email or online submission form. The contact information for JPR's editorial office is as follows:
 - Email: editorialoffice@jpr-malpractice.com
 - Online Submission Form: JPR Complaints and Appeals Form

2. Submission of Complaint or Appeal:

- Individuals submitting a complaint or appeal should provide detailed information regarding the nature of the issue, including specific concerns, relevant manuscript details (if applicable), and any supporting documentation or evidence.
- Complaints or appeals may pertain to editorial handling, peer review process, authorship disputes, ethical concerns, or perceived biases in editorial decisions.

3. Initial Assessment:

- Upon receipt of a complaint or appeal, the editorial office conducts an initial assessment to evaluate the validity and scope of the issue raised.
- The editorial team reviews the details provided, gathers relevant information, and identifies the appropriate steps to address the matter.

4. Communication and Resolution:

- The journal aims to resolve complaints or appeals through constructive communication and dialogue with the involved parties.
- The editorial office may correspond with the individual raising the complaint to gather additional information, clarify misunderstandings, or address specific issues raised.
- Depending on the nature of the complaint, JPR may involve relevant stakeholders, such as authors, reviewers, editorial board members, or external experts, to facilitate resolution and mitigate conflicts.

5. Formal Appeals Process:

- If an individual wishes to formally appeal an editorial decision or seek further review of a manuscript, JPR provides an appeals process.
- Appeals must be submitted in writing, clearly outlining the grounds for appeal and providing supporting evidence or documentation.
- Appeals are reviewed by the Editor-in-Chief or an appointed appeals committee, who reevaluate the editorial decision, consider the merits of the appeal, and make a final determination.

6. Notification and Follow-Up:

- JPR ensures transparency and accountability throughout the complaints, concerns, or appeals process.

- Updates on the status of complaints or appeals are communicated to the involved parties in a timely manner, ensuring transparency and providing assurance that their concerns are being addressed.
- Once a resolution is reached, JPR notifies the individual raising the complaint or appeal and may provide additional information or clarification as needed.

By providing clear contact information and specifying the steps involved in the resolution process, the journal demonstrates its commitment to addressing feedback, promoting transparency, and upholding editorial integrity in all aspects of its publishing operations.